What’s Next? Appointment Date:

☐ BE PREPARED. Pre-registration is required for all appointments. During pre-registration, patients will learn about the financial responsibilities, insurance coverage and possible required advance payment.

☐ Call the Patient Connection Center at 1-855-537-0506 or reach them online at piedmont.org/patient-tools

☐ Estimated financial responsibility: $ __________

☐ View Estimate Letter in MyChart

☐ Payment is due by this date __________

☐ AFTER YOUR SERVICE YOU WILL RECEIVE:

☐ An Explanation of Benefits (EOB) from your insurance company typically before you receive a bill from Piedmont Healthcare. By receiving this EOB, it means your insurance company has processed your claim.

☐ The Piedmont Healthcare Patient Statement will be sent to you once your insurance company processes the claim and submits payment to Piedmont Healthcare.

☐ You may also receive a separate bill from a physician if you had service provided by a physician who is not employed with Piedmont Healthcare (i.e. radiologist, pathologist or other specialists).

QUESTIONS? Call, chat or e-mail with our Customer Solution Center team for any questions or information about getting help with bills.

PHONE: 1-855-788-1212
LIVE CHAT: piedmont.org
E-MAIL: customerservice@piedmont.org
MYCHART: Messages
PATIENT WALLET: Messages