The Children’s Hospital Rules for Visiting

When scheduling a tour or group visit of The Children’s Hospital:

- Visits must be scheduled at least 48 hours in advance (please be cautious when scheduling in December as visits are in high demand)
- During the month of December: we cannot have more than three group visits per day. It can be overwhelming and exhausting to patients/families to have several visitors in one day.
- Group visits can be scheduled Monday-Friday from 9 a.m. to 6 p.m. (there is not enough staff on the weekends to accommodate a visiting group)
- Please remember to respect patient’s privacy and do not ask why they are in the hospital
- No cell phones are allowed when entering a patient’s room
  - No photos of patients can be taken
  - Please respect the patient and their family’s privacy
- Please remember that our patient census changes by the hour. Some days we have 20 patients and some days we have 4.
  - Please remember that during your scheduled visit time, some patients may be sleeping/not feeling up for visitors/off the floor for a procedure, etc.
- Visiting groups can call ahead of time to obtain patient census
  - No candy/food items are allowed to be given to patients
  - No latex balloons are allowed to be given to patients
  - Only 10-15 people in a visiting group at a time
  - We have 20 total beds on our general inpatient floor and 5 beds in our pediatric ICU. We will have no more than 25 patients at a time.
  - Please take into account when passing out gifts to our patients that we serve teenagers as well. We serve patients from birth up until 21 years old.

If you have any questions regarding donations or would like to schedule a group visit, please contact Kelsey Walker, Certified Child Life Specialist at 706-571-1459 or at Kelsey.Walker@piedmont.org.