Who We Are

Piedmont Mountainside is a not-for-profit, acute-care community hospital with 62 licensed beds located in the foothills of the North Georgia Mountains. The residents of Pickens, Gilmer and North Cherokee counties are at the heart of everything we do, and our staff is dedicated to delivering unsurpassed and hassle-free medical care to these communities. We provide an integrated range of services including advanced imaging, cardiac rehabilitation and cardiac catheterization, orthopedic services and general surgery. Additionally, Piedmont Mountainside offers access to intensive care and 24-hour emergency services.

To provide additional access to world-class health care, Piedmont Mountainside has a second designated emergency department in Ellijay, Georgia. It operates as an extension of the emergency department, providing 24-hour access to emergency physicians, nurses, labs and radiology technicians. Patients can receive similar services to a hospital-based emergency department, like moderate-complexity blood testing, advanced imaging and care for most emergency illnesses such as heart attack, stroke and minor trauma.

Major Services

Women’s Services:
• 2D and 3D Mammography
• Breast Surgery
• Obstetrics and Gynecology
• Ultrasound

Cardiac Services:
• Cardiac rehabilitation
• Cardiac stress testing
• Cardioversion
• Diagnostic cardiac catheterization
• Echocardiography
• Pacemaker implantation
• TEE (transesophageal echocardiography)
• Vascular testing

Specialty Clinic:
• Nephrology
• Pain services
• Pediatric cardiology

Outpatient Services:
• Arthroscopic and laparoscopic surgery
• Blood transfusions and injections
• Endoscopy
• GI Lab
• Infusion therapy
• Pulmonary function
• Respiratory therapy
• Wound Care and Hyperbaric Medicine

2023 Facts and Figures*

• 530+ Employees
• 85+ Volunteers
• 300+ Physicians
• 206 Newborn Deliveries
• 33,031 Emergency Department Visits
• 2,590 Surgeries
• 58,708 Outpatient Encounters
• 3,724 Inpatient Admissions

* Fiscal year 2023 is July 1, 2022 to June 30, 2023.
Major Services (continued)

Surgical Services:
• General
• Breast
• Gynecology
• Obstetrics
• Orthopaedic
• Otolaryngology (ENT)
• Plastic

• Podiatry
• Spine
• Urology
• Vascular
• Pediatric ENT
• Pediatric Orthopaedic
• Pediatric Sleep

Outpatient Imaging Centers:
• Bone densitometry
• CT Scans
• Diagnostic X-ray
• Digital mammography
• MRI
• Nuclear medicine
• Stress testing
• Ultrasound

Sleep Center

Accreditations
• Fully Accredited by DNV

• Certified “Acute Stroke Ready” Stroke Center by DNV since 2022

• Certified Chest Pain Center by the American College of Cardiology since 2013

• Sleep Center accredited by the American Academy of Sleep Medicine

• Breast Imaging Center of Excellence, American College of Radiology

• Designated Lung Cancer Screening Center, American College of Radiology

Highlights
• Comprehensive electronic medical record system

24/7 hospitalists are specially-trained physicians who coordinate patient care in the hospital, working closely with patients’ primary care physicians and specialists.

Awards and Recognition
• Received Patient Safety Excellence Award for 2021-2023 from Healthgrades

• Awarded 17 consecutive ‘A’s’ Hospital Safety Grades, Leapfrog Group (2015-2023)

• Received CMS 5-STAR Rating for 2021 & 2023

• Named one of Georgia Trend Top 100 Small Hospitals, 2020, 2021 & 2022 and the #1 Top Small Hospital in 2023

• American Heart Association Get With The Guidelines: Stroke Gold Plus with Target: Type 2 Diabetes Honor Roll, 2022

• Recognized as one of the nation’s 100 Top Hospitals for 2019, IBM Watson Health, 2019

• Named Business of the Year, Gilmer County Chamber of Commerce, 2018

• Women’s Choice Award® for one of America’s Best Hospitals for Obstetrics, Patient Safety, 2017

• Named one of the nation’s “Most Wired” hospitals, Healthcare’s Most Wired, 2008-2009, 2013-2017

• Presidential Honor Roll, Core Measure Honor Roll for “Right Care Every Time”, Georgia Hospital Association (GHA), 2014

• Small Hospital of the Year, Georgia Alliance of Community Hospitals, 2011

• Partner of the Choice Award, Press Ganey, for attaining scores in the 90th percentile or above for patient, physician, and employee satisfaction, 2011

• Named to the Quality Honor Roll, Georgia Hospital Association, 2010

• Compass Award, Press Ganey, for being among the nation’s most improved in outpatient satisfaction scores, 2007

• Hospital of the Year, Georgia Alliance of Community Hospitals, 2006