

Better health. Better communities.

Piedmont Healthcare Community Benefit Report: Fiscal Year 2020

The 16 hospitals of Piedmont Healthcare belong to the communities we serve. Our promise is to make a positive difference in every life we touch and this is evidenced within our community benefit programs. As a designated not-for-profit hospital system, Piedmont Healthcare provides to the community certain benefits that embody the spirit of our community benefits. Community benefits are programs or activities that provide treatment and/or promote health and healing as a response to identified community needs. These programs increase access to health care and improve community health, with a focus on vulnerable populations.

In FY20, Piedmont Healthcare Hospitals provided approximately **\$466.3 million in benefits to our communities**, with programming that focused on those who face unique challenges in accessing necessary care, including the uninsured, underinsured, those with no or low incomes, the elderly, those living in rural communities, those with chronic conditions, veterans, those with cancer and/or those who don't speak English well or at all.

The backbone of all community benefit programming is our community health needs assessment, which is the process and product of analyzing unmet community health needs. In FY20, Piedmont executed year one of this health improvement plan designed to help our communities grow stronger and healthier. The plan, created during our FY19 CHNA, provides a framework for all Piedmont and hospital community benefit activities.

Piedmont regularly partners with community-based organizations in several ways, including the provision of free lab and diagnostic services for 11 charitable clinic partners serving uninsured and/or low-income patients in our communities or specialty care services. Additionally, in most of its communities, Piedmont offers to the general public its Cancer Wellness program, which provides free services and programs for anyone affected by cancer, at any phase of the disease. Piedmont's "Sixty Plus" Older Adult Services provides caregiver services and programs for older adults at low or no cost to the community. Both Cancer Wellness and Sixty Plus are offered free of charge to all members of the community, regardless of whether they are a Piedmont patient.

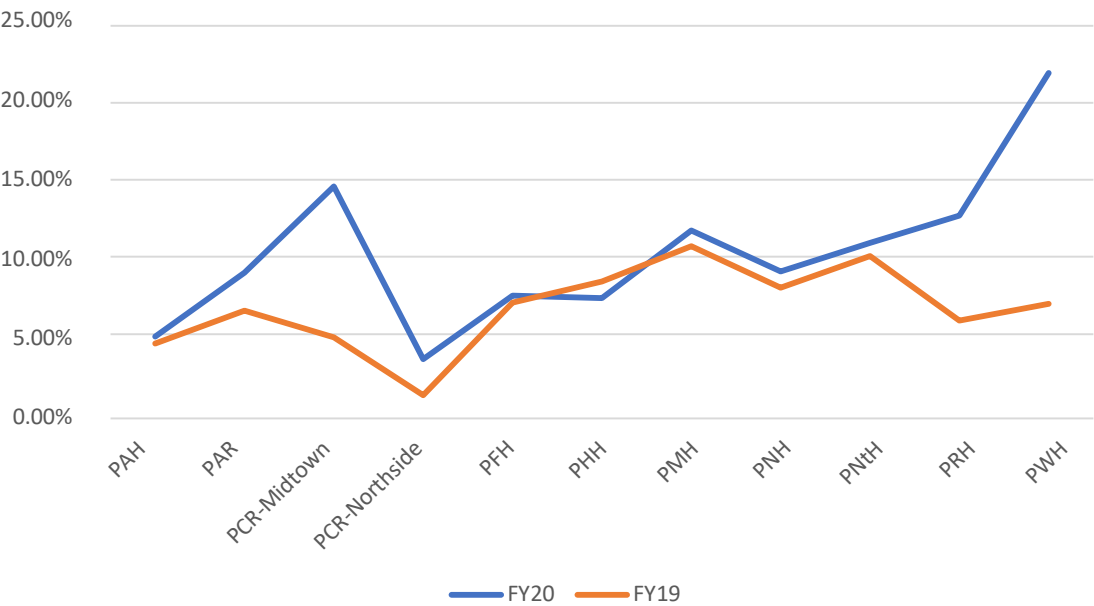
By the numbers

In FY20, Piedmont Healthcare hospitals provided **approximately \$466.3 million in community benefit programming**. This includes financial assistance for patients at or below 300 percent of the Federal Poverty Level, as well as care for patients covered through Medicaid, the public insurance available to low-income Georgians. We also include bad debt, as that are also taken at a loss to the system in the interest of providing care to all patients.

Piedmont Healthcare hospitals' community benefit FY20 spend:

Financial assistance	\$173,968,883
Medicaid shortfalls	\$110,848,946
Bad debt	\$103,867,888
Other subsidized care	\$43,728,099
Health professions education	\$29,047,828
Subsidized health services	\$2,421,078
Other programs	\$2,406,426
Total	\$466,289,148

Percentage of all community benefit as operating expense, by hospital, FY20



Piedmont's community benefit spend significantly increased from FY19 and FY20, as demonstrated in the chart above. This chart includes all figures we report to the IRS in support of our tax-exempt status, with the exception of bad debt, which is not included in the above calculation. Please note this only reflects hospitals within the system as of June 30, 2020.