

Piedmont Healthcare Non-Discrimination Statement

Discrimination is Against the Law

Piedmont Healthcare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Piedmont Healthcare does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Piedmont Healthcare:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters
- Information written in other languages

If you need these services, contact the following facilities:

- Piedmont Athens Regional Language Line Services 706-475-7204
- Piedmont Atlanta Patient Relations 404-605-3692
- Piedmont Columbus Regional Midtown Campus 706 571-1000
- Piedmont Columbus Regional Northside Campus 706 494-2100
- Piedmont Columbus Regional Medical Group 706 681-4981
- Piedmont Fayette Nursing Administration 770-719-7101
- Piedmont Henry 678 604-5002
- Piedmont Mountainside House Supervisor 470-774-6502
- Piedmont Newnan Main Hospital 770-400-1000
- Piedmont Newton Risk Department 770-385-4132
- Piedmont Rockdale Nursing/House Supervisor 770 918-3140
- Piedmont Walton House Supervisor 770 267-1751

If you believe that Piedmont Healthcare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Compliance Department

1800 Howell Mill Rd., Ste. 350 Atlanta, GA 30318 Phone: 404-425-7350 Fax: 770-916-7647 Email: <u>compliance@piedmont.org</u>

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Compliance Department is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-868-1019, 800-537-7697 (TDD). Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.